

## ISP CANCELATION POLICY ENDEAVOR STAFF

*Please note registering is a formal commitment to attending this ISP. In the event of an emergency circumstance that prevents you from attending this ISP, **cancellation requests may be sent to [events@endeavor.org](mailto:events@endeavor.org) and will adhere to the following guidelines if the request is approved:***

- 1.** Registrations cancelled up until (14) days before the ISP start date are eligible for a full refund, minus the non-refundable \$10.00 processing fee.
- 2.** Registrations cancelled after (14) days and before (5) days of the ISP start date are eligible for a 50% refund, minus the non-refundable \$10.00 processing fee.
- 3.** Registrations cancelled within (5) days of the start date are non-refundable.
- 4.** If your entrepreneur is no longer attending the ISP, your cancellation is eligible for a full refund, minus the non-refundable \$10.00 processing fee.

**\*\* Important note if your attendance is dependent on obtaining a visa:**

Please notify [events@endeavor.org](mailto:events@endeavor.org) no later than (15) days before the event if you have not yet received a visa. Cancellation requests due to failed visa applications after 72 hours before the ISP start date will not be eligible for a refund.